



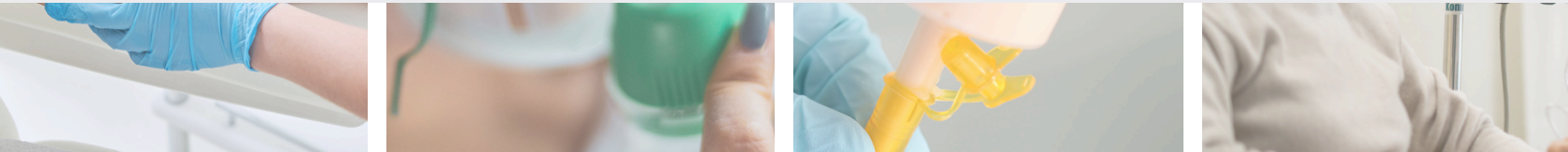
At IMS, we strive to be the most trusted and experienced partner within the alternate site market.

Our commitment to providing high-quality medical disposables at competitive prices sets us apart as a leader in the healthcare industry. With our extensive selection, knowledgeable staff, and dedication to customer satisfaction, we are confident that we can meet your needs and exceed your expectations. Trust us to provide you with the products you need to deliver exceptional care to your patients.

PROCURE
BY CAREPATHRX



Infusion | Respiratory | Enteral | Cleanroom | Oncology



We've Got You Covered

Integrated Medical Systems is dedicated to providing a comprehensive selection of over 28,000 medical disposable products from top manufacturers in the healthcare industry. This includes our exclusive IMed Products™ private label brand of diverse, high-quality and affordable medical disposables across various categories.













IMed Products™

Item #	Description	UOM
IM1200C	IMed IV Start Kit w/ Chlorascrub	50/CS
IM1205C	IMed IV Start Kit w ChloraPrep	50/CS
IM1207C	IMed IV Start Kit wChlorPrep, 1mL	50/CS
IM1210	IMed Dressing Change Kit wPVP Swab	30/CS
IM1211	IMed DCK with ChlorPrep Swabs	30/CS
IM1212	IMed DCK with ChlorPrep 3mL	30/CS
IM1219	IMed DCK wCHG Drssng & ChlorPrep, 3mL	20/CS
IM1222	IMed DCK with ChlorPrep 3mL	30/CS
IM1227	IMed Dressing Kit w/ChlorPrep	30/CS
IM1234	IMed Dressing Kit w/ChlorPrep	30/CS
IM1245	IMed DCK with ChlorPrep	30/CS
IM1246	IMed DCK with Piggyback	20/CS
IM1249	IMed Dressing Change Kit w CHG-1	30/CS
IM1250	IMed DCK with ChlorPrep Swabs	30/CS
IM1252	IMed IV Start Kit w PVP Prep Pad	100/CS
IM1259	IMed Dressing Change Kit	30/CS
IM1261	IMed IV Start Kit	50/CS
IM1265	IMed DCK with Sorbaview	30/CS
IM1300A	IMed Biohazard Spill Kit	20/CS
IM2200C	IMed IV Start Kit with Prevantics	50/CS
IM2201	IMed IV Start Kit wChlorPrep 1mL	50/CS
IM25092	IMed Prep Pad, Alcohol, Md, Stl	4000/CS
IM25093	IMed Prep Pad, Alcohol, Lg, Stl	4000/CS
IM27077	IMed IPA Sterile 70% Isoprop, 16oz	12/BX
IM27078	IMed IPA Sterile 70% Isoprop, 32oz	12/BX
IM27079	IMed IPA Sterile 70% Isoprop, Gallon	4/BX
IM27094	IMed IPA Sterile 70% Isop, 16oz FT	12/BX
IM36026	IMedGuard 1"/4mm Disc w/CHG	10/BX
IM36085	IMed Cohesive Bandage, 2"x5yd, Tan	36/BX
IM36086	IMed Cohesive Bandage, 2"x5yd, Asrt	36/BX
IM36087	IMed Cohesive Bandage ,3"x5yd, Tan	24/BX
IM36088	IMed Cohesive Bandage, 3"x5yd, Asrt	24/BX

IMed Products™

Item #	Description	UOM
IM41000	IMed 7" Extension Set, Smbr, BPC	50/BX
IM41001	IMed 12" Extension Set, Smbr, BPC	50/BX
IM41002	IMed 15" Extension Set, Smbr, BPC	50/BX
IM41018	IMed 19" Ext Set w/Flow Regulator	50/BX
IM41067	IMed Extension Set, 12" w/0.2mF	50/CS
IM41068	IMed Extension Set, 12" w/1.2mF	50/CS
IM42031	IMed IV Admin Set w/FlowReg, PC	50/CS
IM42069	IMed IV AdminSet w/FlowReg+0.22mF	50/CS
IM42070	IMed IV Admin Set w/InLine 0.2mF	50/CS
IM42071	IMed IV Admin Set w/10drp Univ Spk	50/BX
IM42072	IMed IV Admin Set w/15drp Univ Spk	50/BX
IM42073	IMed IV Admin Set w/20drp+1 Y-site	50/BX
IM42074	IMed IV Admin Set w/FlowReg, 300ml	50/BX
IM42075	IMed IV Admin Set, Secondary	50/BX
IM42076	IMed IV Admin Set w/FlowReg,250ml	50/BX
IM46023	IMed DCK wStatLock & ChloraPrep 3mL	30/CS
IM46024	IMed DCK wGuardIVa & ChloraPrep 3mL	30/CS
IM46032-C	IMed Central Line Kit	30/CS
IM46060	IMed Dressing Change Kit	30/CS
IM46061	IMed DCK w/StatLock & HaloGUARD	30/CS
IM46062	IMed DCK w ChloraPrep & HaloGUARD	30/CS
IM46113	IMed Dressing Change Kit	30/CS
IM46119	IMed Chemo Spill Kit	30/CS
IM46120	IMed Dressing Change Kit w/Chloraprep	30/CS
IM46121	IMed Dressing Chng Kit w/Haloguard	30/CS
IM46122	IMed Dressing Change Kit w/GripLok	30/CS
IM51003	IMed Cap, Dead End, Red, Sterile	100/BX
IM51004	IMed Cap, Dead End, Blue, Sterile	100/BX
IM53080	IMed CLEO 6mm Cannula	50/BX
IM53081	IMed CLEO 9mm Cannula	50/BX
IM53082	IMed CLEO 24" Infusion Set	50/BX
IM53083	IMed CLEO 31" Infusion Set	50/BX

IMed Products™

Item #	Description	UOM
IM53084	IMed CLEO 42" Infusion Set	50/BX
IM54085	IMed 1ml LL Empty Syringe	100/BX
IM54086	IMed 3ml LL Empty Syringe	100/BX
IM54087	IMed 5ml LL Empty Syringe	100/BX
IM54088	IMed 10ml LL Empty Syringe	100/BX
IM54089	IMed 20ml LL Empty Syringe	50/BX
IM54090	IMed 30ml LL Empty Syringe	50/BX
IM54091	IMed 60ml LL Empty Syringe	50/BX
IM54092	IMed 5ml EnFit Syringe	50/BX
IM54093	IMed 10ml EnFit Syringe	50/BX
IM54094	IMed 20ml EnFit Syringe	50/BX
IM54095	IMed 35ml EnFit Syringe	50/BX
IM54096	IMed 60ml EnFit Syringe	50/BX
IM54097	IMed 60ml EnFit Syr w/ Thumb Ring	50/BX
IM55010	IMS HME, In-Line	50/BX
IM55011	IMS HME, Neonatal/Pediatric	50/BX
IM55012	IMS HME, Trach	50/BX
IM55028	IMS Vent Filter, Viral+Bacterial	50/BX
IM55029	IMS HEPA Filter,Viral & Bacterial	50/BX
IM55030	IMS HME wO2 & Suction Ports	50/BX
IM58005U	IMS Pump Pouch, Ambu, 100ml, Blue	1/EA
IM58006U	IMS Pump Pouch, Ambu, 250ml, Blue	1/EA
IM58007U	IMS Pump Pouch, Ambu, 1000ml, Blue	1/EA
IM58008U	IMS Pump Backpk, Ambu, 3L, Blue	1/EA
IM58009U	IMS Pump Backpk, Ent, 1200ml, Blue	1/EA
IM58010	IMS Elastomeric Pump Pouch, 100ml, Sm	1/EA
IM58011	IMS Elastomeric Pump Pouch, 250ml, Lg	1/EA
IM58019	IMS Pump Pouch, Fanny, 250ml, Blue	1/EA
IM58020	IMS Pump Backpk, Ent, 500ml, Blue	1/EA
IM58021	IMS Pump Backpk, Ambu, 2L, Hydro, Blue	1/EA
IM68040	IMS EVA 2-Port Bag - 150ml	50/CS
IM68045	IMS EVA 2-Port Bag - 250ml	50/CS

IMed Products™

Item #	Description	UOM
IM68050	IMS EVA 2-Port Bag - 500ml	50/CS
IM68055	IMS EVA 2-Port Bag - 1000ml	50/CS
IM68100	IMS EVA Gravity Bag - 2 Leg, 1000ml	50/CS
IM68102	IMS EVA Gravity Bag - 2 Leg, 500ml	50/CS
IM68105	IMS EVA Gravity Bag - 2 Leg, 2000ml	50/CS
IM68110	IMS EVA Gravity Bag - 2 Leg, 3000ml	50/CS
IM68120	IMS EVA Gravity Bag - 3 Leg, 1000ml	50/CS
IM68125	IMS EVA Gravity Bag - 3 Leg, 2000ml	50/CS
IM68130	IMS EVA Gravity Bag - 3 Leg, 3000ml	50/CS
IM68135	IMS EVA Gravity Bag - 3 Leg, 4000ml	50/CS
IMHYP1000	IMed Hypodermoclysis Kit	5/CS
IMS010	IMS IV Admin Set w/10drp Univ Spk	50/CS
IMS03NF	IMS IV Admin Set w/GVS FlowReg+NF	40/CS
IMS03	IMS Elastic Net, LF, Sz 3	1RL/BX
IMS04	IMS Elastic Net, LF, Sz 4	1RL/BX
IMS05	IMS Elastic Net, LF, Sz 5	1RL/BX
IMS06	IMS Elastic Net, LF, Sz 6	1RL/BX
IMS07	IMS Elastic Net, LF, Sz 7	1RL/BX
IMS08	IMS Elastic Net, LF, Sz 8	1RL/BX
IMS09	IMS Elastic Net, LF, Sz 9	1RL/BX
IM050050S	IMed EZ-Flow Pump, 50ml, 50ml/hr	24/CS
IM100050S	IMed EZ-Flow Pump, 100ml, 50ml/hr	24/CS
IM100100S	IMed EZ-Flow Pump, 100ml, 100ml/hr	24/CS
IM100200S	IMed EZ-Flow Pump, 100ml, 200ml/hr	24/CS
IM200100S	IMed EZ-Flow Pump, 200ml, 100ml/hr	24/CS
IM200200S	IMed EZ-Flow Pump, 200ml, 200ml/hr	24/CS
IM250050S	IMed EZ-Flow Pump, 250ml, 50ml/hr	24/CS
IM250100S	IMed EZ-Flow Pump, 250ml, 100ml/hr	24/CS
IM250125S	IMed EZ-Flow Pump, 250ml, 125ml/hr	24/CS
IM250175S	IMed EZ-Flow Pump, 250ml, 175ml/hr	24/CS
IM250250S	IMed EZ-Flow Pump, 250ml, 250ml/hr	24/CS
IM250500S	IMed EZ-Flow Pump, 250ml, 500ml/hr	24/CS

IMed Products™

Item #	Description	UOM
IM270175S	IMed EZ-Flow Pump, 270ml, 175ml/hr	24/CS
IM400100S	IMed EZ-Flow Pump, 400ml, 100ml/hr	24/CS
IM400200S	IMed EZ-Flow Pump, 400ml, 200ml/hr	24/CS
IM500250S	IMed EZ-Flow Pump, 500ml, 250ml/hr	24/CS
IM060005L	IMed EZ-Flow Pump, 60ml, 5ml/hr	24/CS
IM100002L	IMed EZ-Flow Pump, 100ml, 2ml/hr	24/CS
IM100005L	IMed EZ-Flow Pump, 100ml, 5ml/hr	24/CS
IM125005L	IMed EZ-Flow Pump, 125ml, 5ml/hr	24/CS
IM270001L	IMed EZ-Flow Pump, 270ml, 1ml/hr	24/CS
IM270002L	IMed EZ-Flow Pump, 270ml, 2ml/hr	24/CS
IM270004L	IMed EZ-Flow Pump, 270ml, 4ml/hr	24/CS
IM270005L	IMed EZ-Flow Pump, 270ml, 5ml/hr	24/CS
IM270010L	IMed EZ-Flow Pump, 270ml, 10ml/hr	24/CS
IM500020L	IMed EZ-Flow Pump, 500ml, 20ml/hr	24/CS
IM100002C	IMed EZ-Flow Pump, 100ml, 2ml/hr	12/CS
IM125005C	IMed EZ-Flow Pump, 125ml, 5ml/hr	12/CS
IM270002C	IMed EZ-Flow Elasto Pump, 270mL	12/CS
IM270005C	IMed EZ-Flow Pump, 270ml, 5ml/hr	12/CS
IM270010C	IMed EZ-Flow Pump, 270ml, 10ml/hr	12/CS
IM300006C	IMed EZ-Flow Pump, 300ml, 6ml/hr	12/CS

Eitan Medical

Item #	Description	UOM
AP133-01	Sapphire Macrobore Blood Set with 2 Non-Vented Spikes, 200u Filter, 3 Roller Clamps & needleless Y-Site	20
AP204-01	Sapphire IV Filter Set w/Filter, Microbore w/Non-Vented Spike & Cap, 0.2 Micron Filter, Back-Check Valve, Slide Clamp	30
AP206-01	Sapphire IV Filter Set w/Filter, Microbore w/Non-Vented Spike & Cap, 1.2 Micron Filter, Slide Clamp	20
AP214-01	Sapphire IV Filter Set w/Filter, Microbore Yellow marked infusion set w/Vented/Non-Vented Spike & 0.2 Micron Filter	30
AP223-01	Sapphire Microbore Administration set w/ Vented/Non-Vented Spike, back check valve & 0.2 Micron Filter	30
AP240-01	Sapphire IV Filter Set w/Filter - Microbore w/Non-Vented Spike & Cap, 1.2 Micron Filter, Back-Check Valve, Slide Clamp	20
AP402-01	Sapphire Epidural Set, Non-Vented Spike & Cap, Yellow marking PVC tubes, Slide Clamp, Spin Male Luer Lock & Cap	30
AP403-01	Sapphire Administration Set, Standard Microbore w/Non-Vented Spike & Cap	30
AP409-01	Sapphire Administration Set, Piggyback Primary Vented/Non-Vented Drip Chamber w/15 Micron Filter, 20drp/ml, Cap, Back-Check Valve, 2 Needleless Y-sites	30
AP416-01	Sapphire Half Set - Microbore w/Female Lock, Slide Clamp, lower Needleless Y-Site & Spin MLL	30
AP423-01	Sapphire Administration Set, Standard Microbore with Non-Vented Spike & Back Check Valve	30
AP424-01	Sapphire Pressure Activated Valve (PAV) Set, Non-Vented Spike & Cap, 6 PVC tubes, 2 Slide Clamps	30
AP433-01	Sapphire Administration Set, Standard Microbore with Vented/Non-Vented Drip Chamber w/15 Micron Filter, 20drp/ml	20
AP504-01	Sapphire UV Resistant Set, Opaque Vented/Non-Vented Drip Chamber w/15micron filter, 20 drops/ml, Roller Clamp, 3 Opaque PVP tubes, Roller Clamp	20
AP411-01	Sapphire Macrobore Administration Set with Vented/Non-vented Spike, Slide Clamp, Needleless Y-Site and Spin MLL	30
15042-000-0010	Sapphire mini cradle	1
17000-026-0007	Sapphire mini cradle - with splitter	1
15171-000-0002	Sapphire power supply for multi-pump bracket	1
15072-000-0007	Sapphire power supply	1
15070-112-0005	Sapphire power cord - Type B	1
15072-000-0010	Sapphire integrated power supply	1
15079-111-0001	Sapphire external battery pack	1
15043-000-0005	Sapphire splitter	1

Eitan Medical

Item #	Description	UOM
15061-131-0004	Sapphire lockbox 100 mL	1
15063-000-0001	Sapphire lockbox 250mL	1
15063-000-0004	Sapphire lockbox strap and pouch	1
15071-000-0005	Sapphire bolus handle	1
05080-605-0001	Sapphire infusion pouch 500 mL	1
15088-000-0001	Sapphire homecare large backpack	1
15020-010-0002	Sapphire travel case	1
05020-110-0213	Sapphire communication cable	1
15077-102-0001	Sapphire USB to 4 ports RS232 adapter	1
10020-000-1065	Avoset Pad	EA
15045-000-1018	Avoset Cradle	EA
15045-000-1023	Avoset Cassette Lock	EA
12222-000-0002	Avoset Cartridge 100mL	10
12222-000-0001	Avoset Microbore Inf Set w/ Spk + BCV	20
12222-000-0010	Avoset Microbore Set, 1.2 Mic Fltr	20
12222-000-0013	Avoset Microbore Inf Set w/ Spk + 0.2mF	20
12222-000-0004	Avoset Microbore w/ Female Luer	20
12222-000-0016	Avoset Extension Set	20
12222-000-1000	Avoset Extension Set w/0.2m Filter	20

Attwill Medical Solutions

Item #	Description	UOM
HG01710	HaloGuard 1"/7mm Disc w/CHG	10/Bx
HG00751510	HaloGuard 3/4"/1.5mm Disc w/CHG	10/Bx

KORU Medical Systems

Item #	Description	UOM
F10020	FreedomEdge Syringe Pump	EA
F10050-A	Freedom60 Syringe Infusion Pump	EA
F10080	Replacement Travel Pouch - Zebra Pattern	EA
347400	FreedomEdge Replacement Travel Pouch	EA
345400	Freedom60 Syringe Pump Travel Pouch	EA
F1ML	Freedom60 IV Tubing Set, 1ml/hr	50/CS
F10ML	Freedom60 IV Tubing Set, 10ml/hr	50/CS
F120ML	Freedom60 IV Tubing Set, 120ml/hr	50/CS
F1200ML	Freedom60 IV Tubing Set, 1200ml/hr	50/CS
F15ML	Freedom60 IV Tubing Set, 15ml/hr	50/CS
F180ML	Freedom60 IV Tubing Set, 180ml/hr	50/CS
F2ML	Freedom60 IV Tubing Set, 2ml/hr	50/CS
F275ML	Freedom60 IV Tubing Set, 275ml/hr	50/CS
F2400ML	Freedom60 IV Tubing Set, 2400ml/hr	50/CS
F3ML	Freedom60 IV Tubing Set, 3ml/hr	50/CS
F3.8ML	Freedom60 IV Tubing Set, 3.8ml/hr	50/CS
F30ML	Freedom60 IV Tubing Set, 30ml/hr	50/CS
F45ML	Freedom60 IV Tubing Set, 45ml/hr	50/CS
F420ML	Freedom60 IV Tubing Set, 420ml/hr	50/CS
F5ML	Freedom60 IV Tubing Set, 5ml/hr	50/CS
F500ML	Freedom60 IV Tubing Set, 500ml/hr	50/CS
F60ML	Freedom60 IV Tubing Set, 60ml/hr	50/CS
F600ML	Freedom60 IV Tubing Set, 600ml/hr	50/CS
F8ML	Freedom60 IV Tubing Set, 8ml/hr	50/CS
F900ML	Freedom60 IV Tubing Set, 900ml/hr	50/CS
FEXT	Freedom60 Tubing Extender 24"	20/CS
LRVY	Low Residual Volume Y Connector	50/CS
RMS12406	High-Flo SubQ Ndl Set-1 Ndl, 24g, 6mm	20/CS
RMS12409	High-Flo SubQ Ndl Set-1 Ndl, 24g, 9mm	20/CS
RMS12412	High-Flo SubQ Ndl Set-1 Ndl, 24g, 12mm	20/CS
RMS12414	High-Flo SubQ Ndl Set-1 Ndl, 24g, 14mm	20/CS
RMS12604	High-Flo SubQ Ndl Set-1 Ndl, 26g, 4mm	20/CS

KORU Medical Systems

Item #	Description	UOM
RMS12606	High-Flo SubQ Ndl Set-1 Ndl, 26g, 6mm	20/CS
RMS12609	High-Flo SubQ Ndl Set-1 Ndl, 26g, 9mm	20/CS
RMS12612	High-Flo SubQ Ndl Set-1 Ndl, 26g, 12mm	20/CS
RMS12614	High-Flo SubQ Ndl Set-1 Ndl, 26g, 14mm	20/CS
RMS22406	High-Flo SubQ Ndl Set-2 Ndls, 24g, 6mm	10/CS
RMS22409	High-Flo SubQ Ndl Set-2 Ndls, 24g, 9mm	10/CS
RMS22412	High-Flo SubQ Ndl Set-2 Ndls, 24g, 12mm	10/CS
RMS22414	High-Flo SubQ Ndl Set-2 Ndls, 24g, 14mm	10/CS
RMS22604	High-Flo SubQ Ndl Set-2 Ndls, 26g, 4mm	10/CS
RMS22606	High-Flo SubQ Ndl Set-2 Ndls, 26g, 6mm	10/CS
RMS22609	High-Flo SubQ Ndl Set-2 Ndls, 26g, 9mm	10/CS
RMS22612	High-Flo SubQ Ndl Set-2 Ndls, 26g, 12mm	10/CS
RMS22614	High-Flo SubQ Ndl Set-2 Ndls, 26g, 14mm	10/CS
RMS32406	High-Flo SubQ Ndl Set-3 Ndls, 24g, 6mm	10/CS
RMS32409	High-Flo SubQ Ndl Set-3 Ndls, 24g, 9mm	10/CS
RMS32412	High-Flo SubQ Ndl Set-3 Ndls, 24g, 12mm	10/CS
RMS32414	High-Flo SubQ Ndl Set-3 Ndls, 24g, 14mm	10/CS
RMS32604	High-Flo SubQ Ndl Set-3 Ndls, 26g, 4mm	10/CS
RMS32606	High-Flo SubQ Ndl Set-3 Ndls, 26g, 6mm	10/CS
RMS32609	High-Flo SubQ Ndl Set-3 Ndls, 26g, 9mm	10/CS
RMS32612	High-Flo SubQ Ndl Set-3 Ndls, 26g, 12mm	10/CS
RMS32614	High-Flo SubQ Ndl Set-3 Ndls, 26g, 14mm	10/CS
RMS42406	High-Flo SubQ Ndl Set-4 Ndls, 24g, 6mm	10/CS
RMS42409	High-Flo SubQ Ndl Set-4 Ndls, 24g, 9mm	10/CS
RMS42412	High-Flo SubQ Ndl Set-4 Ndls, 24g, 12mm	10/CS
RMS42604	High-Flo SubQ Ndl Set-4 Ndls, 26g, 4mm	10/CS
RMS42606	High-Flo SubQ Ndl Set-4 Ndls, 26g, 6mm	10/CS
RMS42609	High-Flo SubQ Ndl Set-4 Ndls, 26g, 9mm	10/CS
RMS42612	High-Flo SubQ Ndl Set-4 Ndls, 26g, 12mm	10/CS
RMS42614	High-Flo SubQ Ndl Set-4 Ndls, 26g, 14mm	10/CS
RMS52604	High-Flo SubQ Ndl Set-5 Ndls, 26g, 4mm	10/CS
RMS52606	High-Flo SubQ Ndl Set-5 Ndls, 26g, 6mm	10/CS

KORU Medical Systems

Item #	Description	UOM
RMS52609	High-Flo SubQ Ndl Set-5 Ndls, 26g, 9mm	10/CS
RMS52612	High-Flo SubQ Ndl Set-5 Ndls, 26g, 12mm	10/CS
RMS52614	High-Flo SubQ Ndl Set-5 Ndls, 26g, 14mm	10/CS
RMS62604	High-Flo SubQ Ndl Set-6 Ndls, 26g, 4mm	10/CS
RMS62606	High-Flo SubQ Ndl Set-6 Ndls, 26g, 6mm	10/CS
RMS62609	High-Flo SubQ Ndl Set-6 Ndls, 26g, 9mm	10/CS
RMS62612	High-Flo SubQ Ndl Set-6 Ndls, 26g, 12mm	10/CS
RMS62614	High-Flo SubQ Ndl Set-6 Ndls, 26g, 14mm	10/CS

Equipment Rentals

IMS offers flexible rental and lease options for a wide range of equipment and accessories for infusion, enteral, oncology and respiratory needs.

Equipment Model/Description
Cadd Prizm VIP
Cadd Solis Black VIP
Cadd Solis Blue VIP
Kangaroo Joey
Infinity
Sapphire MultiTherapy
Avoset

All rental equipment is offered with standard accessories on a 1:1, Pump: Accessory ratio at no additional charge. Accessories that exceed the standard 1:1, Pump: Accessory ratio will be billed an additional fee.

Orders

All Rental Equipment can be Ordered with Customer Service at 1-800-755-3800, Monday through Friday from 7:30am to 6:00pm CST

Please have your IMS Account Number ready and provide the Model Description(s), Quantity & Accessories needed, as well as a PO or Reference Number and Need by Date.

Customer Service will provide you with an Order Number for your reference.

Returns

When you are ready to Return your Rental Equipment simply call Customer Service at 1-800-755-3800 with your IMS Account Number, the Model Number(s) or Description(s) & Serial Number(s).

If there is a problem with the device or it needs PM, please let Customer Service know. You will need to provide a description of the problem for our Biomed Department to evaluate.

IMS Customer Service will provide you a Return Goods Authorization, or 'RGA' number, which stops your billing that day. Please make sure the equipment is boxed with the proper packing material to reduce damage in transit, reference the RGA Number on the exterior of your return box, and ship back to IMS at 594 Territorial Drive, Unit A, Bolingbrook, IL 60440 or your local branch within 3 business days

Technical Support

IMS offers Technical Support 24/7. Leave a message on IMS' after hours support line & a biomedical technician will return your call promptly.



Biomedical Services

Our biomedical service departments and distribution centers comply with all requirements of Quality Management Systems standards and are certified to ISO 13485:2003.

Biomedical Services

Preventive Maintenance (IV Infusion/Feeding)

Evaluation Bench Rate & Factory Forwarding

Repair / Bench Labor

All repair work will be quoted and require authorization prior to completion. Repair and PM work in compliance with JCAHO specifications.

This agreement is subject to the STANDARD TERMS AND CONDITIONS as listed below.

PMA - Preventative Maintenance

Annual Equipment Recertification

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Includes cleaning and disinfection, physical inspection, basic internal battery testing, occlusion and air-in-line alarm testing, rate and volume testing, electrical safety testing, P/M certification stickers, copy of performance documentation, and service database inclusion. The customer is responsible for shipping and insurance charges to the testing facility.

PMV - Preventative Maintenance Validation

Post Patient Cleaning for Reuse JCAHO Req.

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Includes cleaning and disinfection, physical inspection, occlusion and air-in-line alarm testing, rate and volume testing, PM Date is **NOT** changed. Copy of performance documentation and service database inclusion.
Customer is responsible for shipping and insurance charges to the testing facility.

SDF - SMART Device Fee

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Equipment Identified as "SMART" will be assessed the SDF, this fee covers the addition of MFR required extended or special processing to complete the PM.



Biomedical Services

Repair Service

Hourly Labor + Cost of Parts

Charge per hour for repairs and/or invasive calibrations necessary to bring a device to manufacturer specifications. The customer will be given an estimate of all repair charges, and IMS will wait for approval before proceeding with service. The customer is responsible for shipping and insurance charges to the testing facility.

+ PMA Fee

A preventive maintenance charge applies after every repair. See details under Preventive Maintenance Service (above).

Diagnostic Fee

The IMS technician will contact the customer via phone or email to provide an estimate of service and wait for the customer to approve or decline the service. During entry into the **Service Work Order**, the name of the customer representative, the date of approval, and the estimated amount will be entered for permanent inclusion in the repair record. If the customer fails to respond to the estimate approval request after 5 business days, the estimate will be re-emailed to the customer. If the customer has not responded to two requests for estimate approval, the device will be returned to the customer unrepaired and a diagnostic fee will be applied. The customer is responsible for all shipping and insurance charges to the testing facility.

Preventative Maintenance Authorization Release

Normal preventive maintenance will be performed on customer-owned equipment without estimate approval. The receipt of customer-owned equipment at an IMS facility will be considered an agreement to perform normal preventive maintenance, which includes the services referenced above under the preventive maintenance sections plus the cost of any instructional or regulatory labeling that needs to be replaced as they have become unreadable due to normal wear and tear. All customers will be billed for the replacement labels at IMS's standard invoice price in effect at the time the preventive maintenance is performed.

IMS Service Warranty

All customer repairs by IMS technicians are warranted for a period of 60 days from the date of service. Customer abuse of the device, unqualified attempt to repair the device, failure to make a claim with the shipping agent for alleged shipping damage, or breaking of the **Warranty Sticker** voids any warranty obligation by IMS. It is the customer's responsibility to report dissatisfaction with the repaired device within the 60-day period after service to receive warranty consideration. The warranty does not cover any malfunctions unrelated to the repair addressed by the technician at the initial time of service. IMS will pay return freight charges.



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