

Add your Logo

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Email: 1234@gmail.com

Address: Your Address Goes Here

Getting started with Home Infusion

Welcome to the (Add company name) Home Infusion Program. We'll be here to support you throughout every step of the process of your home healthcare journey.



Before You Leave the Hospital

Insurance benefit confirmation. One of our financial care coordinators will reach out to you to help you understand your coverage for infusion therapy and out-of-pocket costs. If your insurance does not provide benefits, we will go over additional options with you.

Paperwork support. We'll help you fill out all your new patient forms and assist with discharge planning. We'll also work with your providers and hospital team to put together a home health plan which will provide a seamless, stress-free transition back home.

Personalized support. Before you leave in-patient care, we'll facilitate a meeting with one of our medical professionals to discuss our home infusion care process and answer any questions you have before your first in-home treatment. Our team will also provide you a patient handbook that has detailed information.

Infusion instructions and medication & equipment storage procedures. We'll reach out to the pharmacy to make sure your medication/formula is ready and arrange delivery to your home shortly after you leave the hospital. Our clinical care team will show you how to store and dispose of your prescription/equipment and teach you how to properly administer your therapy at home.

Accessible support and resources. Deepen your knowledge with helpful teaching guides and videos regarding infusion equipment and medication. Access the QR code by using your camera app and clicking on the URL link. Or install a QR reader onto your phone and follow the app's instructions.



After You're Home

At-home infusion specialist visit. Once you're home, we'll help you with your first treatment and make sure you feel knowledgeable and comfortable with the process. We'll also set up a contact plan so that you know how to reach us with any questions or concerns that may arise.

Scheduled check-ins and visit flexibility. We'll schedule regular meetings to keep an eye on how you're doing and conveniently schedule refills, order supplies and confirm prescription deliveries. That way you always have your home infusion supplies when you need them.

Therapy monitoring. It's important to ensure your body responds well to the therapy infusion process. We'll do this by monitoring how you do with therapy by drawing labs. We'll also ensure your equipment is working properly and does not need to be updated.

Medication and cost management. We'll coordinate with your doctor to ensure proper changes to your medication, formula or dosage are made, if needed, in order to establish the best health outcomes. If there are any changes to your benefits, we'll let you know.

Familiar faces. You're part of our family now. Throughout your course of treatment, we'll do our best to make sure the same team of nurses visits you at home during your treatment.

Real-time shipment notifications. We'll provide alerts and tracking numbers on request, so you'll know immediately when your medication is on its way.

Find Answers. Fast.

Have additional questions about your home infusion therapy?

Contact us at 000-000-0000. 24/7 availability.