

Home Infusion Website Content

(Add Company Name) Home Infusion Services

What is Home Infusion Therapy?

Home infusion therapy is a safe way to take medicines or fluids, which cannot be taken by mouth. Instead, the medication flows through a flexible tube (catheter) placed in a vein or just under the skin—usually in your arm or chest.

Infusion Therapy Services Make All the Difference

Home infusion therapy is a convenient alternative to extended inpatient stays. Those who opt for a home infusion method of therapy can receive treatments in the comfort of their home or in a streamlined infusion suite. There are many benefits to home infusion therapy. Most patients experience lower treatment costs, better health outcomes, higher safety measures, and greater accommodation. The home infusion process gives many patients a sense of normalcy, as they can stick to their everyday routines, instead of enduring long hospital stays, fighting waiting rooms, and additional delays.

Services that we provide: (Add All That Apply)

- Catheter maintenance
- Chemotherapy
- Hydration
- Immunoglobulin therapy
- Inotropic therapies
- Nutritional therapies
- Pain management therapies
- Antibiotics
- Antivirals/Antifungals
- Antiemetics
- Cardiac Conditions

Ready to Take the Next Step?

Get Started with **(Add Company Name)**

Our home infusion specialists are available to you and your caregiver now; please call **(Add Phone Number)**.

FAQs:

Q. If I am hospitalized, should I take my medications and supplies to the hospital?

A. No. The hospital will supply the medication and supplies needed during your admission.

Q. How long should I remove my medication from the refrigerator before I use it?

A. Normally 2-3 hours is enough time for it to warm to room temperature.

Q. What are the possible side effects of my medication?

A. Please contact your pharmacist for further explanation or to report any side effects.

Q. Where should I keep my medication if it needs to be stored at room temperature?

A. Medication should be stored at a controlled room temperature. Avoid direct sunlight, areas exposed to excessive moisture (bathroom) and excessive heat/cold (over or around heating or air conditioning vents). It is also important to store medications out of reach of children and pets.

Q. If my medication label shows today as the expiration date can I still use it?

A. The medication can still be used on the expiration date. Do not use the medication if the infusion will be completed the following day.

Q. What do I do if I have a problem administering my medication?

A. If you have any problems or questions regarding the administration of your therapy you should contact your homecare nurse who will assist you as needed. Our home infusion team are also available 24 hours per day, 7 days per week to assist you with any questions you may have regarding administration of your therapy.

Q. There is blood backing-up in my tubing. What should I do?

A. If there is not medication infusing through your line, flush your line as previously instructed and close the clamp. If your catheter does not flush easily, do not flush forcefully. Contact your nurse who will visit to evaluate your line.

Q. My dressing is coming off. What should I do?

A. If you have been trained to change your dressing always change it when it becomes loose or wet. If you have not received training to change your dressing, tape the edges of your dressing to your skin and

avoid placing tension on your line. Call your nursing agency; a visit will be required to change the dressing.

Q. Can I shower with my IV?

A. Yes. Cover your dressing with plastic wrap and secure all outside edges with tape. Do not allow the water stream to spray directly on your IV site. After bathing, remove the plastic wrap immediately and pat dry any moisture that has accumulated under the plastic wrap.

Q. I forgot to take my medicine out of the refrigerator. Can I warm it up in the microwave?

A. No. It is not safe to warm medication using any heat source. Medication should be warmed by room temperature only. You can hold the medication bag/syringe in your hands, allowing body heat to slowly warm the solution or wait until the medication reaches room temperature.

Q. My infusion is not running. What should I do?

A. Check your IV line and medication tubing to ensure all clamps are open and there are no kinks in the line or tubing. Change your position. Stop the pump and disconnect the tubing from your IV line. Attempt to flush your IV catheter with saline. Do not force-flush if you meet resistance. Call your nurse if you are having any trouble. If the line flushes without resistance, test-start the pump before reconnecting to your IV line to determine if the IV tubing is the problem. If the occlusion alarm continues, when the IV is not attached to your line, the IV tubing may need changed. Please contact your nurse for assistance with troubleshooting.

Q. My IV site is red and swollen. Can I still hook-up my next dose?

A. No. Call your nurse to report any signs of redness or swelling. The nurse will arrange a visit to evaluate your IV before you administer another infusion.

Meet the Team **(Add Section if Applicable)**

(Add Company Name) professionals will work directly with your provider to create a care plan that meets your needs.

Nursing

Our nursing staff works closely with our pharmacy team to make sure your home infusion therapy is administered safely and effectively. Our team regularly updates your provider about your progress and provides support and resources to you and your caregiver so you can comfortably receive care in your home.

Pharmacists and Technicians

The certified pharmacists at **(Add Company Name)** work with your provider to administer the prescribed treatment, ensure a clear understanding of the treatment plan, and minimize the risk of drug interactions throughout treatment. Our Pharmacy department

commits to your recovery and providing support throughout your treatment journey.

Physical Therapy

Our experienced physical therapists will evaluate your condition and develop a personal treatment plan that will guide your therapy. This therapy can help patients recover from injuries, or chronic conditions. Therapist will help maintain, restore, and improve your mobility, while helping relieve pain.

Occupational Therapy

Through our occupational therapy services, patients can live life to its fullest. Our occupational therapy practitioners can help support patient's independence by helping them develop, maintain, or recover skills that are needed for daily activities. Occupational therapy exercises can help improve a patient's cognitive and physical abilities.

Master of Social Work

Guided by years of experience, our social workers strive to provide patients and their families with the support needed to cope with illnesses. Our social workers goal is to help you navigate the world of healthcare and offer resources that can help your transition. They do this by becoming patient advocates, educators, advisors, and even care coordinators.

Home Health Aides

If a loved one is longer able to care for themselves, our licensed home health aides will provide quality care that you can trust. Our home care services are designed to help you or your loved one maintain optimum health and wellness in the home environment.

How does it work?

Once your provider prescribes home infusion therapy, our team will help with the coordination and planning of your care.

- We will ensure delivery of your supplies before your first visit from a member of our nursing team.
- Our team will work with you to schedule follow-up visits or deliveries at your convenience.
- Your provider will routinely receive an update on your progress to ensure the best results for your therapy.

Specialty Infusions **(Add Section if Applicable)**

What are Specialty Infusions?

Specialty Infusion Therapy services primarily involve the therapy treatment of complex and chronic health conditions. This type of medication is quite complex and requires protocols and expertise when administering. Because of this, a physician, or nurse must administer the infusion directly to a patient, unlike in regular home infusion services, where a caregiver or some patients can treat themselves.

Our team of professionals are all trained in disease states and product education, ensuring that patients will receive the highest level of care. Also, our clinicians have experience coordinating prescription and medical benefits that are required for patients receiving specialty infusion therapies. This allows us to make the referral-to-therapy-to-delivery process faster for our patients. Many times, our patient's infusion medication and field nurse appointments have already been scheduled before the patient has even left the hospital.

Learn More About Specialized Infusion Therapies

Our specialists are available to you and your caregiver Monday – Friday, **(Add times)**; please call **(Add Phone Number)**.

Identifying the Best Cost Saving Solutions for Care

We accept a variety of insurances for our home infusion services, including Medicare, Medicaid, and commercial plans, depending on the service. We are here to advocate for your benefits and advise you on the best payment solutions. If you have questions about coverage or cost, contact a home infusion representative now at **(Add Phone Number)**.

Insurance FAQs:

Do I Need a Referral from My Doctor?

Yes, a referral from your doctor is required to receive any of our services. Once the referral paperwork is completed, we will work together to create a unique home healthcare treatment plan tailored to your specific needs.

How Do I Start Home Infusion Therapy Today?

We know this may be a stressful time for you and your loved ones. No matter what your situation looks like, we at **(Add Company Name)**, are dedicated to making your infusion therapy process convenient, comfortable, and compassionate- no matter your needs, we have you covered.

We are available 24/7. To schedule an appointment, call us directly to connect with a home infusion representative.

Phone: **(Add Phone Number)**

Fax: **(Add Fax Number)**

Address: **(Add Address)**

